

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Patent Application of

Thomas Howard Bateman et al.

Application No.: 10/663,740

Filing Date: September 17, 2003

Group Art Unit: 2116

Examiner: REHANA PERVEEN

Confirmation No.: 2659

Title: METHOD AND SYSTEM FOR COORDINATING DATA AND VOICE COMMUNICATIONS VIA
CUSTOMER CONTACT CHANNEL CHANGING SYSTEM

PETITION FOR EXTENSION OF TIME

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

The following extension of time is requested to: Respond to the Office Action dated March 30, 2005

one month to July 30, 2005 ☐ \$60.00 (2251) ☒ \$120.00 (1251)

☐ The shortened statutory period has been reset by an Advisory Action dated _____.

☒ An extension fee in the amount of \$ 120.00 is enclosed.

☐ Charge _____ to Deposit Account No. 02-4800.

☐ Charge _____ to credit card. Form PTO-2038 is attached.

The Director is hereby authorized to charge any appropriate fees under 37 C.F.R. §§1.16, 1.17 and 1.21 that may be required by this paper, and to credit any overpayment, to Deposit Account No. 02-4800. This paper is submitted in duplicate.

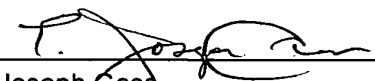
Respectfully submitted,

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Date: August 1, 2005

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